IMPORTANT TAX INFORMATION

2011 PROPERTY TAX BILLS WILL BE MAILED OUT THE BEGINNING OF DECEMBER

FOR YOUR CONVIENCE THERE ARE SEVERAL PAYMENT OPTIONS:

In person at Town Bank, 13150 Watertown Plank Road: Monday ï Friday 8:30 a.m. to 5:30 p.m. and Saturday 9:00 a.m. to noon

- In person at Village Hall: Monday ï Friday 8:00 a.m. to 4:30 p.m.
- Placed in drop box at front entrance of Village Hall
- Placed in night deposit at Town Bank
- Mailed in the envelope enclosed with your bill to Town Bank

When making your payment, please return the top portion of your tax bill with your check made payable to the Village of Elm Grove. Include your tax key number (EGV#) on your check.

We are not able to accept credit cards and we cannot accept cash at Village Hall. If you wish to pay by cash you must do so at Town Bank.

FOR PAYMENTS TO BE POSTED IN 2010

They must be received in person by December 31st, placed in the Village Hall drop box by December 31st, or postmarked by
December 31st in order to be posted in 2010.

TAXES IN MORTGAGE ESCROW ACCOUNT

- You must send your tax bill to your mortgage holder, as they will NOT receive a copy from the Village.
- If the escrow check you receive from your mortgage holder is larger than the amount of your taxes, we will send a refund to the property owner for the difference in a week to ten days.

Please note that you can access your property tax information on the Waukesha County Web Site at www.waukeshacounty.gov Payments will be posted on that site within three days of our receiving payment.

Village Hall will be closed December 24th, 27th, and January 3rd.
Town Bank will be closed December 25th and January 1st.

If you have any questions, please give us a call at 262-782-6700.

SEEDS OF WISDOM FROM THE FORESTER

With the onset of winter most of us are thinking of a warm spot to go but our plants must stay behind to face the winter. Evergreens need water throughout the season and now until the ground freezes they should be watered especially if they were planted this season. Some arborvitae varieties may separate with a heavy snow fall and with some burlap wrapping this can be avoided. Remember, using rope or wire tied around the main stems may girdle the plant and should be avoided or moved often the reduce plant stress. Salt can be a damaging factor to evergreens so use salts sparingly in areas were these plants could be affected. Winter is prime time to prune since the plants are dormant. If your pruning yourself the International Society of Arboriculture (ISA) web site has tips on how to correctly prune and there is even information on how to find a certified arborist. Check it out.

With the onset of Emerald Ash Borer we will be thinning out ash trees in the park east of the creek. This is a precursor to planting a variety of species for the future generations of residents. Residents should consult the states info site http://www.emerldashborer.info for the latest on this invasive pest. The Forestry Dept. is always here for your questions you can reach us at www.elmgrove.org and go to the forestry section or give us a call at 782-6700

DEPARTMENT OF PUBLIC WORKS INFORMA TION

Important Notices

CHRISTMAS TREE PICK UP
Once again the Public Works Department will be picking up Christmas trees through February 7, 2011. We ask that all lights be removed from the trees. Please place the trees at the end of your driveway

SNOW REMOVAL
As in past winters the Public Works Department will do its best to give the resident and the driving public the safest driving conditions possible. The Department of Public Works is asking your cooperation in removal of driveway snow. Please do not blow snow into the street and if a private contractor must plow snow out of your driveway, they must clean up the street.

SNOW EMERGENCY
Remember there is NO PARKING on any Village street during snow emergencies. For information on snow emergencies, tune your radio to one of the local stations.

FIRE HYDRANTS
If you have a fire hydrant in front of your property it would be to your advantage to keep a path cleared to the hydrant.

DPW WINTER HOURS
The DPW yard will be closed on Saturdays beginning January 15, 2011. We will reopen on Saturday, March 26, 2011. The DPW yard will however continue to be open to residents for brush Monday through Friday, 7:00 a.m. to 3:00 p.m.

SEWER PROBLEMS???
If you experience sewer problems or backup at you residence notify the Village immediately so we can have the Department of Public Works check the street sewer. The telephone number is (**262) 786-4141.** This is the non-emergency phone number for the Elm Grove Police Department.

Mailbox Replacement Policy

When a mailbox or post is damaged during our snow removal operations, the following will occur:
Inspection of mailbox and post to determine cause of damage.
Inspector will determine who is at fault (improper installation of mailbox, plow operator error, or non contact (snow rolling off plow).
Following investigation, the mailbox or post will be repaired or replaced if the plow operator is at fault.
Decorator mailboxes and posts that receive direct contact from snow removal equipment will be replaced with a **standard mailbox and post.**
***The majority of mailbox and post damage is the result of improper installation or maintenance. A properly installed and maintained mailbox should withstand the snow removal operations that occur during the winter months.**
*It is very uncommon that a mailbox is directly contacted with snow removal equipment. The average number of mailboxes that receive direct contact from snow removal equipment during a snow storm is less than one percent.

ELM GROVE CITIZEN POLICE ACADEMY 2 011

The Elm Grove Citizen Police Academy is a community relations based program designed for the citizen to meet the men and women who serve them and to be educated about the ñhow and whyò of law enforcement. Participants are given a realistic view of the department and a wide variety of topics are discussed including, an understanding patrol procedures, state statutes and traffic law, the judicial system, court room procedures, officer survival and use of force, criminal investigation, evidence collection, crime prevention, and police officer requirements to mention a few.

The Elm Grove Citizen Police Academy will meet once a week from 6:30 p.m. to 8:30 p.m. at the Elm Grove Police Department, 13600 Juneau Blvd. The course is scheduled to start at the beginning of April and consists of 10 sessions, with the final session serving as the graduation. During the Citizen Academy, students may participate in a ride-a-long with an officer and observe in the communication center. Students who successfully complete the Citizen Police Academy will be invited to participate in the graduation ceremony and banquet.
For additional information contact Sgt. Jason Kubiak at (262)786-4141 or email at jkubiak@elmgrovewi.org.